

WARRANTY STATEMENT

INGERSOLL AXLES INTEGRATED AXLE SUSPENSION

(MODELS ISS-xxK-xxT, ISS-xxK-xxTL, ISS-xxK-xxTLS, ISS-xxK-xxTHTx, ISS-xxK-xxTIN, ISS-xxK-xxU, ISS-xxK-xxUL)
EFFECTIVE January 1/2016

Ingersoll Axles Group warrants their Integrated Axle Suspension, models noted above, to be free of defects in material and workmanship when properly installed and under normal use and service. This warranty is subjected to the following conditions and limitations.

COVERAGE

Coverage per the table below is in months from in-service-date or mileage (kilometers or miles) depending upon which occurs first. This warranty applies to vehicles operated within Canada and the United States of America.

COMPONENT	PARTS	LABOR	RESTRICTIONS - RAW WOOD INDUSTRY	
			PARTS	LABOR
FRAME BRACKETS (HANGERS)	5 YEARS 800,000 km 500,000 miles	3 YEARS 160,000 km 100,000 miles	3 YEARS 480,000 km 300,000 miles	1 YEAR 160,000 km 100,000 miles
TRAILING ARM-AXLE ASSEMBLY	5 YEARS 800,000 km 500,000 miles	1 YEAR 160,000 km 100,000 miles	3 YEARS 480,000 km 300,000 miles	1 YEAR 160,000 km 100,000 miles
PIVOT BUSHING/Wear Spacer	5 YEARS 800,000 km 500,000 miles	1 YEAR 160,000 km 100,000 miles	3 YEARS 480,000 km 300,000 miles	1 YEAR 160,000 km 100,000 miles
AXLE (TUBE, SPINDLE, SPIDERS, A/C BRACKETS, CAM BRACKETS)	5 YEARS 800,000 km 500,000 miles	3 YEARS 480,000 km 300,000 miles		
AIR SPRINGS	2 YEARS 320,000 km 200,000 miles	1 YEAR 160,000 km 100,000 miles	1 YEAR 160,000 km 100,000 miles	1 YEAR 160,000 km 100,000 miles
SHOCK ABSORBERS	2 YEARS 320,000 km 200,000 miles	2 YEARS 320,000 km 200,000 miles	1 YEAR 160,000 km 100,000 miles	1 YEAR 160,000 km 100,000 miles
AIR CONTROLS	1 YEAR 160,000 km 100,000 miles	1 YEAR 160,000 km 100,000 miles		
LIFT KIT COMPONENTS (ALL STYLES)	1 YEAR 160,000 km 100,000 miles	1 YEAR 160,000 km 100,000 miles		

- I. The responsibility under this warranty is limited to the replacement or reconditioning of defective parts at no charge.
- II. The warranty is limited for normal on highway or approved applications only and is null and void if the products are subject to improper installation damage as a result of abuse, negligence, improper maintenance or incorrect application including, but not limited to, loading beyond the specified maximum vehicle weight or which has been altered, repaired, replaced, substituted or used with parts other than genuine Ingersoll Axles.

- III. Original equipment manufacturer components purchased by Ingersoll Axles will be subject to the original equipment manufacturer's warranty. These include but are not limited to, brake linings, shoes, camshafts, bushings, bearings and seals. There is no other warranty, expressed or implied, on behalf of Ingersoll Axles. This warranty does not apply to normal "wearing out" of components.
- IV. In no event shall Ingersoll Axles be liable for incidental, consequential or indirect damages of any kind including but not limited to labour, towing charges, down-time expenses, cargo damages or other losses resulting from a defective component covered under this warranty.
- V. The determination of the reasonable cost of labor shall be made in accordance with the Ingersoll Axles Labor Allowance Standards. Maximum hourly allotment for labor cost is determined by Ingersoll Axles annually. Labor Allowance Standards and the maximum hourly allotment for labor cost may be revised at the sole discretion of Ingersoll Axles.

RESPONSIBILITIES

- I. The Installer is responsible for installing the product in accordance with specifications and installation instructions. The Installer is responsible for providing proper vehicle components and attachments as well as required or necessary clearance for suspension components, axles, wheels, tires, and other vehicle components to ensure a safe and sound installation and operation. The Installer is responsible for advising the Owner/Operator of proper use, service and maintenance required by the product and for supplying maintenance and other instructions as available.
- II. Owner/Operator is solely responsible for pre-operation inspection, periodic inspections, maintenance, and use of the product as specified in the applicable documents. Of particular importance is the re-torque of the trailing beam pivot connection fasteners. The Owner is responsible for "down time" expenses, cargo damage, and all business costs and losses resulting from a warrantable failure.

CLAIM PROCEDURE

- I. An IMT Authorization number and IMT Warrant Claims Information Form must be fully completed prior to the claim being processed. Such parts are to be returned, prepaid to Ingersoll Axles subject to our inspection, or the inspection in the field by an authorized representative of Ingersoll Axles. This claim must be made within six months of failure of the component or else warranty will be void.
- II. In the case of an integrated Self-Steering axle, the Ingersoll Axles Installation number (IN008-XXX) must be supplied with the claim.